

Notice of Privacy Practices

Legal Business Name: EMK Care Advisors, LLC
DBA Name: CarePatrol of Northeast Portland
Address: P.O. Box 83445, Portland, OR 97283
Website: <https://carepatrol.com/northeast-portland/>
Privacy Officer: Michelle Kominsky Phone: 971-357-1705
Email: mkominsky@carepatrol.com Fax: 971-358-8622

Your Information, Your Rights, and Our Responsibilities

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. *Please review it carefully.*

Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you. You have the right to:

Your Rights	Examples
Get an electronic or paper copy of your medical record:	<ul style="list-style-type: none">You may ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.We will provide a copy or a summary of your health information, usually within 30 days of your request. We may charge a reasonable, cost-based fee.
Ask us to correct your medical record:	<ul style="list-style-type: none">You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this.We may say “no” to your request, but we will tell you why in writing within 60 days.
Request confidential communications:	<ul style="list-style-type: none">You can ask us to contact you in a specific way (for example, home or office phone, email, etc.) or to send mail to a different address.We will say “yes” to all reasonable requests.
Ask us to limit what we use or share:	<ul style="list-style-type: none">You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say “no” if it would affect your care.

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Your Rights	Examples
Get a list (“accounting”) of those with whom we’ve share information:	<ul style="list-style-type: none"> • You can ask for a list (accounting) of the times we’ve shared your health information for six years prior to the date you ask, who we share it with, and why. • We will include all the disclosures except for those about treatment, payment, health care operations, and certain other disclosures (such as any you asked us to make). We will provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.
Get a copy of this privacy notice:	<ul style="list-style-type: none"> • You can ask for a paper copy of this notice at any time, even if you agreed to receive the notice electronically. We will provide you with a paper copy promptly.
Choose someone to act for you:	<ul style="list-style-type: none"> • If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
File a complaint if you feel your rights are violated:	<ul style="list-style-type: none"> • You can complain if you feel we have violated your rights by contacting us using the information on page 1. • You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C.20201 or by calling 1-877-696-6775 or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/. • We will not retaliate against you for filing a complaint.

Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in situations described below, talk to us and tell us your preference.

Your Choices	Examples
In these cases, you have both the right and choice to tell us to:	<ul style="list-style-type: none"> • Share information with your family, close friends, or others involved in your care. • Share information in a disaster-relief situation.

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Your Choices	Examples
	<ul style="list-style-type: none"> • If you are not able to tell us your preference, for example, if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. • We may also share your information when needed to lessen a serious and imminent threat to health or safety.
In these cases we <i>never</i> share your information unless you give us written permissions:	<ul style="list-style-type: none"> • Marketing purposes • Sale of your information • Most sharing of psychotherapy notes
In the case of fundraising:	<ul style="list-style-type: none"> • We may contact you for fundraising efforts, but you can tell us not to contact you again.

Our Uses and Disclosures

How do we typically use or share your health information? We typically use or share your health information in the following ways:

Our Uses and Disclosures	Examples
To treat you:	<ul style="list-style-type: none"> • We can use your health information and share it with other professionals who are treating you. <p>For example: <i>A doctor treating you for an injury asks another doctor about your overall health condition.</i></p>
Run our organization:	<ul style="list-style-type: none"> • We can use and share your health information to run our business, improve your care, and contact you when necessary. <p>For example: <i>We use health information about you to manage your treatment and services.</i></p>
Bill for your services:	<p>For example: <i>We give information about you to your health insurance plan, so it will pay for your services.</i></p>

How else can we use or share your health information? We are allowed or required to share your information in other ways, usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes.

For more information refer to:

www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html

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Our Uses and Disclosures	Examples
Help with public health and safety issues	<ul style="list-style-type: none"> • We can share health information about you for certain situations such as: <ul style="list-style-type: none"> ○ Preventing disease ○ Helping with product recalls ○ Reporting adverse reactions to medications ○ Reporting suspected abuse, neglect, or domestic violence ○ Preventing or reducing a serious threat to anyone’s health or safety
Do research	<ul style="list-style-type: none"> • We can use or share your information for health research.
Comply with the law	<ul style="list-style-type: none"> • We will share information about you if state or federal law requires it, including with the Department of Health and Human Services if it wants to see that we are complying with federal privacy law.
Respond to organ and tissue donation requests	<ul style="list-style-type: none"> • We can share information about you with organ procurement organizations.
Work with a medical examiner or funeral director	<ul style="list-style-type: none"> • We can share health information with a coroner, medical examiner, or funeral director when an individual dies.
Address workers’ compensation, law enforcement, and other government requests	<ul style="list-style-type: none"> • We can use or share health information about you: <ul style="list-style-type: none"> ○ For workers’ compensation claims ○ For law enforcement purposes or with a law enforcement official ○ With health oversight agencies for activities allowed by law ○ For special government functions such as military, national security, and presidential protective services.
Respond to lawsuits and legal actions	<ul style="list-style-type: none"> • We can share health information about you in response to a court or administrative order or in response to a subpoena.

Special notes or state-specific laws:

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Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information refer to:

www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office, and on our website.

Effective date of this Notice: 07/18/2024

This Notice of Privacy Practices applies to the following organizations:

EMK Care Advisors, LLC dba CarePatrol of Northeast Portland

ADDENDUM
PRIVACY PRACTICES FOR REFERRAL SERVICES
EMK Care Advisors, LLC dba CarePatrol of Northeast Portland
(UPDATED 03.17.2026)

This addendum supplements our Notice of Privacy Practices and provides additional information specific to our role as a senior care referral and placement service.

Why We Collect Your Information

We collect personal, health, and financial information to better understand your needs and help identify appropriate senior living and care options. This information allows us to provide personalized recommendations and coordinate referrals on your behalf.

How Your Information Is Shared for Referrals

Your information is only shared with senior living communities, care providers, or services that:

- You have expressed interest in, or
- You have agreed to be referred to

We do not share your information broadly or with unrelated third parties.

Your Consent

Before sharing your personal or health information with any community or provider for placement purposes, we will obtain your permission. This may be done through a signed disclosure and advisory form or other documented consent.

You may withdraw your consent at any time by notifying us.

Accuracy of Information

We rely on the information you provide to make appropriate recommendations. It is important that your information is accurate, complete, and kept up to date so we can best assist you.

How We Protect Your Information

We use appropriate safeguards to protect your personal and health information from unauthorized access, loss, misuse, or disclosure, consistent with our existing privacy practices.

Retention of Information

We retain signed disclosure and consent forms for at least three (3) years as required.

Sensitive personal, health, and financial information is only retained as long as necessary to provide referral services and is not maintained longer than needed.

Questions or Requests

If you have any questions about how your information is collected, used, or shared, or if you would like to update or request access to your information, please contact:

Michelle Kominsky
CarePatrol of Northeast Portland
Phone: 971-357-1705
Email: mkominsky@carepatrol.com

This addendum is intended to be read alongside our full Notice of Privacy Practices.